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MORMUGAO PORT AUTHORITY
INFORMATION TECHNOLOGY CELL
FINANCE DEPARTMENT

FA/IT(7-FIREWALL)/2026/00067

23.03.2026

Dear Sir/Madam,

Last Date and Time for Submission of Tender: 27.03.2026 on or before 10.00 hrs.

Sub: Supply, Installation, Testing & Commissioning of Firewall

Mormugao Port Authority (MPA) is inviting bids for Supply, Installation, Testing & Commissioning of Firewall in sealed single cover system at the following address:

Asst. Director (IT),
IT Cell, Finance Department,
1st Floor, Administrative Building,
Headland Sada, Goa 403 804.
Phone No. 0832-2594416

The sealed tender should reach the Assistant Director (IT) up to 10:00 hours on 27.03.2026. The sealed envelope should be superscribed as "Supply, Installation, Testing & Commissioning of Firewall". Tenders should be kept valid for a minimum period of 90 days from the date of opening and shall conform to the Terms and Conditions of the Tender.

The administration reserves the right to reject any or all tenders or accept any tender wholly or in part without assigning any reason whatsoever.

Yours faithfully,

Financial Advisor & Chief Accounts Officer

MORMUGAO PORT AUTHORITY
INFORMATION TECHNOLOGY CELL
FINANCE DEPARTMENT

Instructions to Tenderers

1. **Tenders received before the last date and time will be opened on due date at 10.30 hrs.**
2. GST will be paid extra as applicable. Any statutory changes in taxes can be considered only if these changes occur within the contractual service delivery period.
3. The Tender Documents should be signed and submitted in acceptance of all the Terms and Conditions mentioned therein. In case this is not done the tender is liable to be rejected.
4. If the offers are found to deviate from our Commercial Terms & Conditions and Technical Specifications, they are liable to be rejected.
5. The Administration reserves the right to reject any tender in part or in whole without assigning any reason for doing so.

Sd/-

FINANCIAL ADVISOR & CHIEF ACCOUNTS OFFICER

NOTE: The above format should be attached to your offer duly signed and stamped failing which your offer will be considered as incomplete and liable for rejection. Further, ensure that every page is signed and stamped.

MORMUGAO PORT AUTHORITY
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1.0 ELIGIBILITY:

- 1.1 The bidder should submit Manufacturer authorization certificate from the OEM for the quoted Firewall along with the bid.
- 1.2 The Firewall supplied as part of this tender should not be declared End of Sale for period of 3 years from last date of submission of bids and should not be End of support for at least 3 years from thereon.
- 1.3 The bidder should have authorized local service center in Goa (Documentary evidence to be submitted along with the bid)

2.0 SCOPE OF WORK

1. Currently, MPA is using Fortigate Make FG-201G Firewall with UTM Protection, 24/7 Forticare Plus Application Control, IPS, AV,VPN, Web Filtering and Anti-spam Services.
2. It is the responsibility of the successful bidder to install secondary FG-201G firewall and configure both the firewalls in High Availability mode.

A. Pre-Migration & Assessment

- i. Review and document the current firewall configuration (policies, NAT, VPNs, routing, authentication).
- ii. Identify dependencies and critical applications.
- iii. Capture logging and compliance requirements for FortiAnalyzer.
- iv. Prepare migration and rollback strategy.

B. FortiGate Migration

- i. Deploy FortiGate appliances (rack, cable, system initialization).
- ii. Configure interfaces, routing, and HA (if applicable).
- iii. Migrate firewall policies, NAT, and VPN configurations.
- iv. Implement security profiles (IPS, AV, Web Filtering, App Control).

- v. Installation configuration VPN with existing fort-token integration on 50 machines for the remote access.
- vi. Validate VPN connectivity (IPsec and SSL).

C. Existing Forti Analyzer Integration

- i. Deploy and configure FortiAnalyzer appliance/VM.
- ii. Register and integrate FortiGate with FortiAnalyzer.
- iii. Configure log forwarding and retention policies.
- iv. Set up dashboards, custom views, and compliance reporting.
- v. Configure event alerts (email, syslog, SNMP as required).
- vi. Validate real-time log collection and scheduled reports.

D. Existing FortiToken configuration

- i. Activate existing FortiTokens on FortiGate (via FortiGuard service).
- ii. Assign FortiTokens to individual user accounts (50 Users).
- iii. Configure Two-Factor Authentication settings
- iv. Enable FortiToken for specified users.
- v. Configure authentication rules for SSL VPN and/or admin login.
- vi. Modify firewall policies or portal settings if needed.
- vii. Test token registration and OTP generation via email or Authenticator App.
- viii. Deploy FortiTokens to all approved users (across multiple device).
- ix. Provide user instructions for FortiToken Mobile setup.
- x. Monitor authentication stability and user feedback.
- xi. Document all final configurations.

E. Testing & Validation

- i. End-to-end testing of network flows, NAT, and security policies.
- ii. VPN validation with internal and external peers.
- iii. FortiAnalyzer reporting validation (security, bandwidth, compliance).
- iv. HA and failover testing

F. Documentation & Handover

- i. Deliver configuration documentation for FortiGate and FortiAnalyzer.
- ii. Provide pre- and post-migration configuration snapshots.
- iii. Knowledge transfer sessions with IT operations team.
- iv. Provide rollback procedures and configuration backups.

Support Coverage

Firewall configuration assistance (policy changes, NAT modifications, VPN setup).

Troubleshooting FortiGate and FortiAnalyzer issues.

FortiAnalyzer reporting customization and optimization.

Security services tuning (IPS, Web Filtering, AV, App Control).

Up to 2 firmware upgrades within the support period.

Mode of Support

Remote support via phone, email, or remote session & Onsite support

Response SLA

- Critical (network/VPN outage): 2 hours.
- High (major service impact): Same business day.
- Medium/Low (config changes, report customization): Within 2 business days.

4. Deliverables

- Finalized FortiGate, FortiToken and FortiAnalyzer configurations.
- Pre- and post-migration configuration documentation.
- Knowledge transfer workshop materials.
- Yearly support activity and change log.

3.0 COMMERCIAL TERMS & CONDITIONS

1. **PRICES:** Prices quoted should be as per the Bid format. GST will be paid extra as applicable. The prices should be firm for a period of 90 days from the date of opening of the tender. However, in case of any statutory revision in taxes within the validity period of tender, the same will be considered provided you furnish documentary evidence such as copy of Govt. notification.

2. **PAYMENT:** Payment towards Supply, Installation, Testing & Commissioning of Firewall shall be made by NEFT/IBT within 15 days of successful installation and commissioning of the Firewall.
3. **SECURITY DEPOSIT:** Within 14 days of acceptance of the tender, the successful tenderer will have to affect a Security Deposit equal to 10% of the total value of the Rate Contract by Demand Draft or by Bank Guarantee from a Scheduled Bank. The Demand Draft should be drawn in favour of the Financial Advisor and Chief Accounts Officer, Mormugao Port Authority, Goa payable at Mormugao Harbour, Goa. However, in case the Security Deposit is furnished by way of Bank Guarantee, the same should be valid for a minimum period of 12 months from the date of commencement of the contract with a claim period of further 2 months.
4. MPA reserves the right to accept or reject summarily any or all quotations without assigning any reason whatsoever.
5. Each page of the tender documents is required to be signed by the person or persons submitting the tender in token of his/their having acquainted himself/themselves with the General Conditions of the tender enquiry.
6. **BID SECURITY DECLARATION :** The bidder is required to sign “Bid Security Declaration” and include along with the Bid accepting therein that if the Bidder withdraws his tender during the period of tender validity; or invalidates his tender; or wants to modify his tender unilaterally during the period of tender validity or refuses to accept the correction of errors or if any of the documents submitted with tender or thereafter are found false / forged, during tender evaluation or during contract execution, then they will be suspended for a period of one year. Further, the Bidder would be also suspended for one year in case of the Bidder fails to accept/sign the contract or fails to execute the contract as per terms and conditions.
7. **FORCE MAJEURE & EXTENSION IN DELIVERY PERIOD:** In case of failure to Supply, Installation, Testing & Commissioning of Firewall in time which shall have arisen due to war, insurrection, restraint imposed by the Government Act or Legislation or other Authority, accident, strike, riot, lock-out or unforeseen events beyond human control directly or indirectly interfering with the supply/installation of Firewall or from any cause which the purchaser may admit as reasonable

ground for an extension of time, the purchaser will allow such additional time he considers reasonable provided that the contractor shall report to the purchaser the occurrence of any cause as aforesaid which will or might affect the performance of the contract within a reasonable time. Requests for extension received after expiry of the delivery schedule will not be entertained.

8. **TERMINATION OF WORK ORDER/CONTRACT:** In the event of failure on the part of the Bidder to commence the services within 15 days from the date of award of Work Order or if the services provided are found to be poor, MPA reserves the right to cancel the Work Order at any time and terminate the Contract leading to forfeiture of Security Deposit and Retention Money.
9. **COMPENSATION FOR DELAY IN EXECUTION OF CONTRACT:** If the Bidder fails to commence the work in all respects within the time specified or within the extended time that may be allowed by the Port, the Bidder shall pay to the Port a sum equivalent to 0.5% per week or part thereof of the total value of the contract subject to a maximum of 5% of the total value of contract as liquidated and ascertained damages and not by way of penalty which may also be deducted from any moneys due to the Bidder. The payment of such damages does not relieve the Bidder of his obligations to complete the work or from any other obligations or liabilities under the contract.
10. **ADDITIONAL DETAILS:** The full details as regards Permanent Account Number (PAN) (Income Tax) Bank A/C No. and type of A/C, Name, Address, MICR Code and IFSC Code of Bank, GST etc. should be furnished as per the formats specified in attached Annexures.
11. **JURISDICTION:** In case of any dispute the jurisdiction will be GOA only.

We hereby agree to all the above terms and conditions.

Signature and Seal of Tenderer

NOTE: This above format should be included in Technical Bid Cover of your offer duly signed and stamped, failing which your offer will be considered as incomplete and liable for rejection.

MORMUGAO PORT AUTHORITY
INFORMATION TECHNOLOGY CELL
FINANCE DEPARTMENT

TENDER FORM

To
FA & CAO
Mormugao Port Authority,
1st Floor, A.O. Bldg.,
Headland, Sada, Mormugao,
Goa - 403 804.

I/we _____ do hereby tender to Supply & install **FG-201G** Firewall in High Availability Mode at the prices quoted by us and as per the Terms and Conditions of the Tender. I/we hereby agree to provide warranty of 01 year on the firewall from the date of purchase.

I/We further agree to effect a deposit with the Financial Advisor and Chief Account Officer, Mormugao Port Authority, Headland Sada, Mormugao, Goa within 14 days of such acceptance of my/our tender (in cash, by Demand Draft or in the form of Bank Guarantee from any scheduled Bank) equal to 10% of the amount for which the tender has been accepted towards Security Deposit.

Signature of the Contractor

Name: _____

Address: _____

Witness: 1. _____

2. _____

REMARKS: Kindly submit this form duly signed and stamped in your Technical Bid or else your offer is liable to be rejected.

PRICE SCHEDULE COVER

Tender No FA/IT(7-FIREWALL)/2026/00067

You are requested to kindly furnish your quotation for the following work in the following format:

Sr no.	Description	Make	Model	Qty	Total Amount in Rs.(excl. of GST)
1	Firewall FG-201G - 10 x GE RJ45 (including 1 x MGMT port, 1x HA port, 8 x switch ports), 4 x GE SFP slots, 8 x 5GE RJ45, 8 x 10GE SFP+ slots, NP7Lite and CP10 hardware accelerated, 480GB onboard SSD Storage			1	
2	Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, UTL, DNS & Video Filtering, Antispam Service and Forticare Premium)- For 1 Year			1	
3	Deployment Charges			1	
TOTAL					

(In Words- Rupees_____)

- 1. Evaluation of the Bid would be done on the basis of Total Amount of items at Sr. No.1 to 3 specified in the above format.**
- 2. Offers not given in above format are liable to be rejected.**
- 3. GST – Goods & Services Tax is payable extra as applicable.**

Date:

Signature & Seal:

Place:

Name:

ANNEXURE A**MORMUGAO PORT AUTHORITY**
ELECTRONIC PAYMENT SYSTEM MANDATE FORM

The details for processing the payment through RTGS as below: -

Name of the Beneficiary	MORMUGAO PORT AUTHORITY
Address of Beneficiary with PIN Code	Administrative Office Building, Headland Sada, GOA - 403804
PAN Number	AAALMO293P
Name & Mobile Number of responsible person	SITA PANDIT / cash@mptgoa.gov.in
Name of the Bank and Branch	STATE BANK OF INDIA, Harbour Branch
Bank Telephone No.	0832-2594421
Address of the Bank	STATE BANK OF INDIA MORMUGAO HARBOUR, GOA – 403803
MICR Code of the Bank	403002024
IFSC Code No.	SBIN0002164
Type of Account and Branch Code	Current Account / Branch Code:- 002164
Account number of the Bank	10438017048
Beneficiary E-mail ID	cash@mptgoa.gov.in

ANNEXURE B**MORMUGAO PORT AUTHORITY****GST PARTICULARS TO BE FURNISHED BY BIDDER IF APPLICABLE**

Sr No	Particular	Mormugao Port Authority	Data Required
1	Customer Name as per GST Registration Certificate	Mormugao Port Authority	
2	Full Postal Address	Administrative Building, Headland Sada.	
3	City	Goa	
4	Pin code	403 804	
5	PAN	AAALM0293P	
6	Type of Person	Local Authority	Company/Firm/Individual/Trust/LLP/AOP
7	Resident/Non Resident as per Income Tax Act	Resident	
8	ARN No.	AA30617001663N	
9	GST No.	30AAALM0293P1ZY	
10	PPOB (Principal Place of Business) or APOB (Additional Place of Business)	PPOB	
11	Reason for Non Registration (Turnover Limit / Non Taxable Supply / Other Reason)	NA (Registered Under GST)	
12	Type of Customer (Manufacturer/Trader/Importer/ Depot/Service Provider/Works Contractor/Principal/Consumer)	Service Provider	
13	Whether Falling under SEZ unit or Developer? (Yes or No)	No.	
14	Whether B2B or B2c (B= Business & C= Customer)	B2B	
15	Whether Opted for Composition Lavy Scheme? (Yes or No)	No.	
16	Whether falling under casual taxable person as per Section 2(20) of CGST Act,2017 (yes or No)	No.	

17	Whether falling under Non Resident taxable person as per	No.	
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	section 2(77) of CGST Act, 2017 ? (Yes or No)		
18	Central Excise Registration No.	--	
19	Service Tax Registration No.	AAALM0293PST001	
20	VAT - TIN	30181201096	
21	CST - TIN	V/CST/1683	
22	IEC	1706000073	

I, Mr./Mrs. _____ (Proprietor/Partner/Director)
of M/s

_____ do certify that the information given
above is complete and correct.

Place:

Date:

Signature

(Name: _____)

MORMUGAO PORT AUTHORITY
DETAILS FOR SUBMISSION BY VENDORS ALONG WITH TENDER

A. VENDOR DETAILS OF VENDOR

1.	Name of the Organisation	
2.	Address (in detail)	
3.	Telephone no.	
4.	E-mail ID	
5.	PAN No.	
6.	Tax Identification No. (TIN)	
7.	GST Registration No.	
8.	Employee Provident Fund (PPF)	
9.	Employee State Insurance Scheme (ESIC) Registration No.	

B. BANK DETAILS OF VENDORS.

1.	Bank Name	
2.	Bank Branch Address (in detail)	
3.	Bank Branch Code	
4.	Bank Account No.	
5.	Bank Account Type	
6.	Magnetic Ink Character Recognizer (MICR)	
7.	IFSC Code.	

ANNEXURE D**CHECKLIST FOR FURNISHING SCANNED DOCUMENTS**

Sr. No.	Description	Indicate Whether Supports YES/NO
1.	Tender Form - Duly Signed & Stamped	
2.	Authorized MAF Certificate for the Firewall	
3.	Proforma for GST Details (ANNEXURE B)	
4.	Bank Details (ANNEXURE C)	
5.	Entire Tender document, each page and form duly signed and filled in	